



# DEREK WILLIAMS

## GRAPHIC DESIGNER

Creative professional prepared to bring innovative design solutions to visual challenges. Known for collaborative approach and delivering high-quality results. Reliable with strong ability to adapt to evolving project requirements. Expertise in visual communication and layout design, valued for keen aesthetic sense and problem-solving skills.

### CONTACT

Email: Dwill1466@gmail.com

Phone: 223-340-0861

### ONLINE PORTFOLIO

[www.dereksdesigns.net](http://www.dereksdesigns.net)

### SKILLS

- **Skilled in Adobe Photoshop techniques**
- **Experienced with Adobe Illustrator**
- **Proficient in Adobe InDesign**
- **Figma design proficiency**
- **Experienced in Adobe After Effects**
- **Proficient in Adobe Premiere Pro**
- **HTML**
- **Cascading Style Sheets knowledge**
- **Efficient packing techniques**

### EDUCATIONAL BACKGROUND

**Associates in Applied Sciences:  
Graphic Design & Marketing**

Wake Technical Community College  
May 2024

### CERTIFICATIONS

**Graphic Design- Design Basics**

July 2023

**Web & Graphic Design**

December 2023

**Advanced Graphic Design**

May 2024

### WORK EXPERIENCE

**FulFillment Specialist  
Chewy, INC.**

*July 2024 to Present*

- Maintain cleanliness and organization of assigned areas.
- Utilized time management skills to effectively prioritize multiple responsibilities throughout each day.
- Maintained quality control measures, improving product handling standards across the fulfillment center.
- Collaborated with cross-functional teams to resolve logistical challenges and maintain smooth operations.
- Collaborated with team members to achieve daily productivity goals in a fast-paced work setting.
- Reduced shipping errors by thoroughly checking order details against inventory records prior to dispatch.

**Customer Service Associate- Cashier  
Harris Teeter**

*September 2023 to May 2024*

- Processed customer transactions efficiently using point-of-sale systems.
- Assisted customers with product inquiries and provided exceptional service.
- Maintained accurate cash drawer, ensuring accountability and minimizing discrepancies.
- Handled customer complaints effectively, resolving issues to enhance satisfaction.

**Client Service Associate & Landscaper  
Logan's Lawns**

*April 2018 to September 2023*

- Developed and maintained strong client relationships through effective communication.
- Coordinated scheduling for lawn care services, ensuring optimal resource allocation.
- Analyzed client feedback to identify areas for improvement in service delivery.
- Managed client inquiries and provided timely support to enhance satisfaction.